**SUMMARY OF QUALIFICATIONS**

Dedicated and enthusiastic information technology professional with significant knowledge and experience in undertaking programming and related highly technical duties for clients to develop stable system with adequate functionality. Quick to become familiar with the latest technologies and industry developments. Possesses excellent interpersonal and communication skills and the ability to develop and maintain positive internal and external relationships.

**Core Competencies/Areas of Expertise**

Software Development • Agile • C# • ASP.net • VB.net • jQuery • JavaScript • HTML5 • **SQL • MySQL** • **SQLite** • CSS • **SCSS**• WPF • **REST API** • Entity framework • Angular • React JS • GitHub • Xamarin Cross Platform • JIRA

*Technical Expertise: MS Office, SAAS,* ***Azure****,* ***JSON****, Programming Tool (Visual Studio 2019, Visual Studio Code, SQL Server).*

**SKILLS PROFILE**

**Knowledge of programming, development phases, and related technical areas**

* Possesses a Bachelor of Computer Engineering degree from Gujarat Technological University in India.
* Worked as a Software Developer with Nutec InfoTech Private Ltd in India from 2013 to 2014.
* Worked as a Software Developer with Silvertouch Technology Ltd in India from 2014 to 2018.
* Competent in a wide variety of technical tasks with critical analysis, requirement analysis and design, following guidelines in development phases, Object-Oriented Programming in C#, unit testing, automation testing with selenium web driver using c#, assist team members for technical issues.
* Possesses a Post-Graduate Diploma in Information Technology degree from Whitireia Polytechnic, Auckland Campus.

**Technical support and Customer Service**

* Experienced in resolving highly technical issues facing clients, including MySQL queries, as well as defect and bug recovery.

**Communication and teamwork**

* Works well with both staff and external technical personnel to deliver value to clients.
* Communicated regularly with the Software Development Lead and other staff members on the team, and often with the client as well, while working in the previous position of Software Developer in India; accustomed to regular oral and written communication over complex issues that arise.

**RELEVANT PROFESSIONAL EXPERIENCE**

SILVERTOUCH TECHNOLOGY LTD, India • 2015 – 2017

**Software Developer**

* Coordinated for design and implementation of various applications with Agile practises, collaboration with team, and client for development requirements. Strongly coupled with OOP concept for coding standard.
* Participated in daily stand-up meetings, team retrospective, implementing improvements for development process by confirming the business requirements by managing stories in JIRA.
* Provided mentoring services to junior developers as needed for development of code and automation testing tools such as BrowserStack, selenium web driver.
* Experimented with multiple iterations during design and implementation with Agile methodology.
* Worked with HRMS Mobile Application with Xamarin Platform, ASP.net MVC, using Web APIs as a source of data, developed tourism website with .Net 4.5 with database SQL Server, Inventory management system with using SQL Server DB and ASP.Net 3 tier architecture and so on.
* Developed functional testing framework using Selenium Web driver with C# for HRMS mobile application, E-Commerce website to check strength with bunch of data from excel.

**Key Achievements:**

* Train other employees to expand the horizon of new work platform such as Xamarin, Automation testing and existing website modifications.
* Implemented new technology Xamarin Cross Platform to build mobile application.
* Successfully ran automated tests for mobile app and website.

NUTEC INFOTECH PRIVATE LTD, India • 2013 – 2014

**Software Developer**

* Actively collaborated with team lead and business stakeholders to clarify requirements, especially banking and production modules for ERP. **(AZURE FUNCTION)**
* Knowledge of e-commerce ERP, developed solution scope and made implementation by using C# and SQL Server, worked closely together with the team.
* Participate and help with the oral presentation for individual module such as Purchase, Sales, and Master Utilities.
* Developed, created, and modified small inhouse Attendance Project with Entity Framework.
* Responsible for Design, Implementation, Development and Testing phases for Employee Management Software with ASP.net, SQL Server DB.

**ADDITIONAL EMPLOYMENT**

CALTEX, Albany, Auckland, New Zealand • 2018 – 2019

**Customer Service Representative**

* Providing highest levels of service to the customers,
* Assisting customers with issues at the pump, and contacted service technicians when necessary
* Stocked and replenished merchandise when necessary.
* Received and processed cash and credit payments.
* Resolved customer inquiries and conflicts.

**EDUCATION AND PROFESSIONAL DEVELOPMENT**

WHITIREIA COMMUNITY POLYTECHNIC, Auckland, New Zealand

**Postgraduate Diploma in Information Technology**

* Including interdisciplinary research experience in Information Technology, Software Testing, Software Development, Data Mining, Information Management, Business Analysis, Cloud Computing, and Project Management.

GUJARAT TECHNOLOGICAL UNIVERSITY, India

**Bachelor of Computer Engineering**

* Including units in Communication Skills, Computer System Organisation, Internet Programming, Object-Oriented Programming, Operating Systems, Data Structure, DBMS-1, DBMS-2, JAVA, Advanced JAVA, Object-Oriented Analysis and Design, and Software Engineering

**ADDITIONAL INFORMATION**

**Languages Spoken:**

English, Gujarati, and Hindi

**Interests:**

Surfing, Watching Inspirational Videos, Cooking.

**Self-Learning:**

I have always been passionate about coding and technology, and so, I regularly use e-learning platforms such as Udemy, Codelity and others to stay up to date with new coding practices and to learn new skills. SOLID Principles and React JS (CRUD operation with Visual Studio Code) are my ongoing study/implementation plan to enhance my coding standard.

**GitHub Repository:** <https://github.com/pankitpatel08>

**REFERENCES**

**Naman Patel**

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